

# The Skills that Matter When You Need Them +

We help practices develop the skills they need to help more patients, more often.

#### High impact content...

#### Create Value with the Cycle of 6

- Drive greater case acceptance through predictable systems
- 6 Steps that lead to a Life-Long Connection with your patients
- Learn 3 Phrases that lead to "Yes"

### Boost Implant Treatment with Patient Savvy Lingo

- Increase awareness with confidence in implant treatment
- Use Patient-Savvy Lingo That Turns Fear Into Curiosity
- The Surprise Best Target Market For Implant Dentistry

#### Cultivate a Passionate Team

- Discover your "WHY" individually and as a team
- Learn the top 2 ways to become magnificent
- Understanding and honoring differences in connection economy

## Connecting Better by Styles and Strengths

- Increase Internal and External Communication
- Use DiSC® Personal Profile Systems for Better Connections with Patients, Team and Family
- Learn to Deliver Tough Conversations with integrity

Working with organizations who want to improve predictability, profitability and PASSION for over 25 years.

#### **Onsite Options**

#### Develop Custom Training

- Team Questionnaires to Assess Areas of Interest
- Onsite Observation of Systems
- Secret Shopper Service for Growth and Guidance
- Teach Specific Systems Supported with Aftercare Online (Telephone Handshake / Transfer of Power / Engage with Open Arms / Respect for the Schedule / Others)
- · Understanding more about:
  - What happened to my referrals?
  - Millennials and Boomers in the same office with a happy ending!
  - When the bell rings...it's not about YOU!
  - Using SWOT to grow your referral base and team input.
  - Hard science proves developing soft skills is no longer an option. Where should you begin?

As a Professional Speaker, I focus more on you and make it less about me. My team and I spend time researching your group before I arrive and finding out how I can be of maximum impact for you. We do this because I believe you and every member of your team DESERVES an opportunity to grow, personally and professionally.









JoAn Majors, RDA, CSP
Certified Speaking
Professional &
Published Author



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Questions you'll want to consider before choosing your program with JoAn

- I. Do you have a specific date in mind?
- 2. Have you used paid, professional speakers or trainers before?
- 3. Who have you used in the past that provided great value?
- 4. What did you find most valuable about the person or content?
- 5. Do you have a budget we should know about prior to our call?
- 6. What's most important in your mind to accomplish with our visit/program/training?
- 7. Who will be the decision maker for the program and after care plan for your group?
- 8. Have you considered what you want to happen 30/60/90 days after the program?
- 9. Is it important for you to stay in the mind of the attendees year round?
- 10.ls there anything else you need from us in order to be considered?



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Today it takes more than a great speaker to move people to action. JoAn's real life practice experience will have your teams inspired to action.

The Time is Now, The Choice is Yours! Call 866-51-CHOICE